

PATIENT & FAMILY RESOURCE GUIDE



Coordinating care for patients across the healthcare continuum and into the community can be much like putting a puzzle together to meet the unique needs of our patients and their families.

Rome Health's Continuum of Care Department has developed this resource guide to provide patients with information about services and programs that may be needed for their continued recovery and well-being.

Although not all inclusive: the guide provides information for a broad range of services provided by Rome Health and our collaborating providers as well as community agencies that have supplied us with contact information.

Our Registered Nurse, Nurse Case Managers and Social Workers can help you with referrals and answer any questions that you may have. If you have any questions, please call 315.338.7131.

ROME HEALTH 1500 N. James St. Rome, NY 13440 Phone: 315.338.7040

www.romehealth.org

PK50-BK-ST/1-24 1 7760000



NATIONALLY RECOGNIZED FOR QUALITY

Rome Health achieves the highest standards of excellence

Our multi-disciplinary teams are dedicated to the continuous quality improvement. They work together to implement processes that support the consistent delivery of evidence-based care. Our efforts have been recognized locally and nationally.

- Rome Health is accredited by the Accreditation Commission for Health Care, Inc., which is authorized by Centers for Medicare and Medicaid Services to validate our compliance with federal standards.
- Our Residential Health Care Facility is proud to be rated a best nursing home by U.S. News & World Report for Short-Term Rehab for the fifth year in a row.
- Received the American Heart Association's Gold Get With The Guidelines® Stroke quality
 achievement award for our commitment to ensuring stroke patients receive the most appropriate
 treatment.
- The Women's Imaging Center is a designated Comprehensive Breast Imaging Center by the American College of Radiology (ACR), the gold standard for excellence. The center is ACR accredited in mammography, stereotactic breast biopsy, breast ultrasound and breast MRI.
- American College of Radiology (ACR) accredits Rome Health for CT, vascular ultrasound, nuclear medicine services and expanded services for MRI to include body, spine, head, MRA an MSK.
- Recognized by Excellus BlueCross/Blue Shield as a Blue Distinction+ Center for Maternity Care.
- Recognized by Excellus BlueCross/Blue Shield as a Blue Distinction Center for Bariatric Surgery.
- Recognized by Excellus Blue Cross/Blue Shield as a Blue Distinction Center for Spine Surgery.
- The Sleep Disorders Center is accredited by the American Academy of Sleep Medicine
- The Community Recovery Center earned certification by the NY State Office of Alcoholism and Substance Abuse Services SUNYS Office of Addiction Services & Support, for its chemical dependency and outpatient services and added a Medication-Assisted Treatment program to meet community needs
- Boonville Health Center has been recognized by the American Heart Association and American Medical Association for its commitment to improving blood pressure (BP) control rates, earning Gold Plus-level recognition as part of the Target: BP™ initiative.
- Camden Health Center has been recognized by the American Heart Association and American Medical Association for its commitment to improving blood pressure (BP) control rates, earning Silver level recognition as part of the Target: BP™ initiative.
- Rome Health's bariatric surgery center is accredited by the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP®) for its uncompromising commitment to quality.



SERVICES PROVIDED BY ROME HEALTH & OUR COLLABORATING PROVIDERS

When you need a prescription filled: Rome Health Community Pharmacy

Ground Floor of the	Prescriptions can be delivered to your room through our	Phone:
Medical Center	Meds to Beds Program during operating hours	315-338-7690
Open to the Public Public entrance located off of Oak Street	Monday - Friday 8:00 am - 4:00 pm Closed 12:30 - 1:00 pm for lunch One-on-one medication review available by appointment.	Fax: 315-338-7697

When you need more care than what's available at home:

RH Residential Health Care Facility Third Floor	Nursing Home Long-term skilled nursing care in a home-like environment	Phone: 315-338-7305
	Short-Term Rehabilitation Individualized program to help bridge the transition from hospital to home	Fax: 315-338-7281
	Respite Care Temporary skilled nursing care to provide short breaks for caregivers	
Rome Behavioral Health Unit Second Floor	Inpatient program that provides stabilization and treatment for adults 45 and older who are suffering from acute symptoms associated with a major mental health illness	315-338-7399

When you need services to help you recover at home:

Arista Care 6040 Tarbell Road Suite 108 Syracuse, NY 13206	Home Infusion Therapy There are many types of infusion therapies that can be administered in the home from IV antibiotics and nutrition support to pain medication and immune therapy.	888-860-8806
CNY Infusion Services 333 Butternut Drive Syracuse, NY 13214	Home Infusion Therapy There are many types of infusion therapies that can be administered in the home from IV antibiotics and nutrition support to pain medication and immune therapy.	315-424-7027
Coram Specialty Infusion Services 2949 Erie Blvd. E. Suite 103 Syracuse, NY 13224	Home Infusion Therapy There are many types of infusion therapies that can be administered in the home from IV antibiotics and nutrition support to pain medication and immune therapy.	Toll-free: 800-270-0444 Fax: 315-425-0989



SERVICES PROVIDED BY ROME HEALTH & OUR AFFILIATED PROVIDERS

When you need services to help you recover at home: (Continued)

Nascentia Health Local Office: 7980 Turin Road Rome, New York 13440	Home Health Care The certified home health agency provides individualized services regardless of age in the comfort of your own home. The team includes nurses, physical, occupational, speech and respiratory therapists, medical social workers, registered dieticians, home health aides, lactation consultants and other professionals.	315-477-4663 888-477-HOME nascentiahealth.org
Nunn's Home Medical Equipment 1340 Floyd Ave. Rome, New York 13440	Durable Medical Equipment & Oxygen Therapy Home medical equipment and homecare supplies, including oxygen & sleep therapy equipment. Most equipment can be rented if purchase isn't necessary.	315-339-4084

When you need specialized treatment services

Ambulatory Surgery Rome Health Second Floor 1500 North James Street Rome, New York 13440	Many physicians have privileges to perform same- day surgery at Rome Health, including general surgeons, orthopedic surgeons, ENTs, OB/GYNs, urologists, and podiatrists. Find a provider on the hospital's website at www.romehealth.org.	Preoperative Coordinator 315-338-7355 Unit Phone 315-338-7352
Prenatal Care Services 155 W. Dominick St. Rome, New York 13440	Pregnancy care for eligible women who meet income guidelines.	315-338-7057
Speech Therapy Chestnut Commons 107 E. Chestnut St. Suite 104 Rome, New York 13440	Speech/voice disorders Cognitive deficits Swallowing dysfunction Pediatric speech, feeding, swallowing & voice disorders	315-337-7952
Substance Abuse Counseling Community Recovery Center 264 W. Dominick St. Rome, New York 13440	Individual and group counseling and education programs for adolescents and adults who are addicted to drugs or alcohol.	315-334-4701
Therapy Services Chestnut Commons 107 E. Chestnut St. Suite 104 Rome, New York 13440	Physical Therapy Occupational Therapy Vestibular Rehabilitation Pelvic Floor Rehabilitation	315-337-7952
Wound Care Wound Care Center 267 Hill Road Rome, New York 13441	Advanced wound care services for problem wounds that haven't healed in 30 days. Treatments include hyperbaric oxygen therapy, debridement, topical wound therapy, tissue therapy and negative pressure wound therapy.	315-338-7540



SERVICES PROVIDED BY ROME HEALTH & OUR AFFILIATED PROVIDERS

When you need routine or diagnostic testing Breast Center Navigator When facing a possible by

Breast Center Navigator Rome Health First Floor 1500 North James Street Rome, New York 13440	When facing a possible breast cancer diagnosis, the nurse navigator serves as a liaison with your care team; helps you make informed decisions; schedules and coordinates appointments; expedites the process to relieve your anxiety; and identifies barriers to care and helps to resolve them.	315-338-7389
Cardiopulmonary Services Rome Health Ground Floor 1500 North James Street Rome, New York 13440	Electrocardiogram (ECG) Holter monitoring Echocardiograms Cardiac Stress Testing Pulmonary Function Testing Pulmonary Rehabilitation Respiratory Care Therapy Arterial Blood Gas Analysis EEG (Electroencephalography)	315-338-7160
Endoscopy Rome Health Second Floor 1500 North James Street Rome, New York 13440	Colonoscopy Upper Endoscopy Flexible Sigmoidoscopy. Testing is scheduled through your gastroenterologist	315-338-6096
Lab Collection Locations No appointment required	Chestnut Commons 107 East Chestnut St., Rome Monday-Friday, 6 am-4 pm, Sat 7 am-noon	315-338-6038
	13407 State Route 12, Boonville Monday-Friday, 8:30 am-3 pm	315-942-2095
	5 Masonic Ave., Camden Monday-Friday, 8 am-noon	315-245-3192



SERVICES PROVIDED BY ROME HEALTH & OUR AFFILIATED PROVIDERS

When you need routine or diagnostic testing

Medical Imaging	Bone Densitometry	Scheduling
Rome Health First Floor	CT Scan	315-338-7338
1500 North James Street	Digital radiography (x-rays)	
Rome, New York 13440	Fluoroscopy	Department
	Hereditary Cancer Risk Screening	315-338-7027
	Image Guided Biopsy	
	Low-dose Lung Cancer Screening	
	Mammography: 3D	
	MRI: High Definition	
	Nuclear Medicine	
	Stereotactic Breast Biopsy	
Sleep Disorders Center Rome Health Ground Floor 1500 North James Street Rome, New York 13440	Testing for patients ages 2 and older for common sleep disorders such as insomnia (trouble falling or staying asleep), sleep apnea (pauses in breathing during sleep), restless legs syndrome & narcolepsy	315-338-7242



SERVICES PROVIDED BY ROME HEALTH'S AFFILIATED PHYSICIAN PRACTICES

Rome Health's Medical Staff has more than 200 physicians, who are committed to providing patients with the highest quality care with compassion. The practices listed below are part of Rome Health's system. For information on other physicians who have privileges at the hospital, visit the hospital's website at www.romehealth.org or call the Medical Staff Office at 315-338-7140.

RH's Affiliated Primary Care Providers

Boonville Health Center	13407 State Route 12, Boonville, NY 13309	315-942-3500
Camden Health Center	5 Masonic Ave., Camden, NY 13316	315-245-3192
Rome Health Pediatrics	1819 Black River Blvd., Rome, NY 13440	315-338-7040
Medical Center Family Practice & Internal Medicine	1500 N. James St., Rome, NY 13440	315-338-7040

RH's Affiliated Specialty Providers

Bariatrics	1500 N. James St., Rome, NY 13440	315-338-7040
Cardiology (St. Joseph's)	1500 N. James St., Rome, NY 13440	315-338-7220
General Surgery	1500 N. James St., Rome, NY 13440	315-338-7040
Neurology	267 Hill Road Suite 100, Rome, NY 13441	315-356-7380
Obstetrics/Gynecology	1614 N. James Street, Rome, NY 13440	315-338-7284
Orthopedics	1500 N. James St., Rome, NY 13440	315-338-9200
Pulmonology & Sleep Medicine	267 Hill Road, Suite 300, Rome, NY 13441	315-337-3071



SERVICES PROVIDED BY ROME HEALTH & OUR AFFILIATED PROVIDERS

When you need help paying your medical bills		
Financial Assistance & Payment Plans Business Office 245 Hill Road Rome, NY 13441	The hospital's financial assistance program provides discounts to qualifying individuals based on income. Applications are available on the hospital's website at www.romehealth.org or by contacting the Business Office. Extended payment plans are available for those who don't qualify for financial assistance.	315-338-7261
Insurance Enrollment Assistance Patient Access	The hospital's Certified Application Counselors can help you enroll in an insurance program that fits your budget and needs including Medicaid, Healthy NY, Child Health Plus or a NY State of Health qualified health plan.	315-356-7723 or 315-356-7724
When you need health edu	ucation, screenings and support	
Parenting Programs	Child Birthing Classes Babycare Basics Class Feeding Your Newborn	315-338-7291 315-338-7124
Smoking Cessation (free)	NYS Smokers' Quitline provides telephone coaching, text messages and/or online support to help you quit. Eligible smokers may also request a starter kit of free nicotine replacement medications.	Toll-Free 866-697-8487



Adult Care Services

Alzheimer's Association	315-472-4201
Charles Sitrin Day Care	315-797-3114
Copper City Community Connection	315-337-8230
Daughters For Hire	315-725-2955
First Call for Help	315-624-9211
Home Helpers	315-371-4477
Presbyterian Home for CNY	315-797-7500
Resource Center for Independent Living	315-797-4642
Seniors Helping Seniors	315-202-4058
Senior Network Health	315-624-4545
The Grand Adult Day Healthcare At Rome	315-337-0550
VA Clinic-Rome	315-334-7100
Welcome Hall/Rome Rescue Mission	315-337-2516
Your Neighbors	315-235-7149

Adult Protective Services

Lewis County	315-376-5400
Madison County	315-366-2211
Oneida County	315-798-5000

Counseling Services

Catholic Charities	315-724-2158
Community Health & Behavioral Services	315-798-8868
Family Services of Mohawk Valley	Rome 315-336-3090 Utica 315-735-2236
Mental Health Connections	315-337-0773
Mobile Crisis Team [MCAT]	315-732-6228
Mohawk Valley Community Action	315-339-2649
Neighborhood Center [adult]-Rome	315-272-2748
Oneida County Mental Health	315-798-5903
Samaritan Counseling Center	315-724-5173



Home-Delivered Meals

Copper City Community Connection - onsite meals	315-337-8230
Oneida County Office for Aging	315-798-5456
Madison County Office for Aging	315-697-5700

Home Infusion Therapy

Arista Care	1-888-860-8806
CNY Infusion Services	315-424-7027
Coram Specialty Infusion Services	315-425-8028
Critical Care Systems-Syracuse	315-434-1980
Home Care Services	315-624-4663
Lincare	315-793-8945
Upstate Home Care	315-437-1627

Hospice

Herkimer County	315-894-8069
Lewis County	315-458-4600
Madison County—Eastern Madison/Oneida County	315-735-6484
Madison County—Western Madison/Onondaga County	315-634-1100
Oneida County	315-735-6484

Insurance Information/Complaints

Child Health Plus	1-800-698-4543
Medicaid Office-Oneida County	Rome 315-356-1318 Utica 315-798-5459
NYS Department of Insurance-Medicare	1-800-633-4227

Legal Services

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Legal Aid Society	315-732-2131



Maternal/Child Information

Adult Protective	315-798-5000
Catholic Charities	315-724-2158
Child Abuse Hotline	1-800-342-3720
Child Abuse Hotline-Hearing Impaired	1-800-638-5163
Griffiss Child Development Ctr. [M.V.Community Action]	315-334-1372
Mid-York Child Care Council	315-223-7580 or 1-888-814-5437
NYS Domestic Violence Hotline	1-800-942-6906
Poison Control Center	1-800-222-1222
W.I.C Rome Office	315-356-4755
YMCA - Oneida County	315-795-7740

Medical Equipment Vendors [durable]

Edgepark Medical Supplies	1-800-321-0591
Home & Hospital Medical Supply	315-724-6767
Lincare	1-800-572-9755 Rome-315-334-0500 Utica-315-793-8341
Mohawk Hospital Equipment	315-797-0570
Mohawk Medical Supply	315-866-3700
Mohawk Valley Home Care	315-624-4660
Nunn's Home Medical Equipment	315-339-4084
Upstate Home Care	315-853-1280

^{**} Rome Health Affiliation



Medicare Approved Certified Home Health Agencies

Oneida County Agencies	Services-See Key Below	Phone
Acacia Home Care	NSG-HHA-PT-OT-SLP-MSW-NUT	315-266-0614
Nascentia Health	NSG-HHA-PT-OT-SLP-MSW-NUT-RT Child Maternal Health for Oneida County	315-477-4663 888-477-HOME Nascentiahealth.org
VNA Home Care—Utica	NSG-HHA-PT-OT-SLP-MSW-NUT-RT	315-624-8900

Non-Oneida County Agencies	Services-See Key Below	Phone
HCR (Madison County)	NSG-HHA-PT-MSW-NUT	315-280-0681
Herkimer Public Health	NSG-HHA-PT-MSW-NUT-PC-SLP*	315-867-1176
Jefferson County Public Health	NSG-HHA-PT-MSW-PC-SLP*	315-786-3770
Lewis County Public Health	NSG-HHA-PT-OT-MSW	315-458-4600
Oswego County Public Health	NSG-HHA-PT-OT-MSW-PC-SLP	315-349-3540

Licensed Home Care

Acacia Home Care	HHA, HK, NSG	315-266-0614
Caregivers-Rome	NSG-HHA-PC	315-797-7050
Caregivers-Utica	NSG-PC	315-797-7050
Independence Care	HK-HM	315-337-0037
US Care Systems	PC	315-793-0090

Service Key

HHA—Home Health Aide	OT—Occupational Therapy
HK—Housekeeper	PC—Personal Care
HM—Homemaker	PT—Physical Therapy
MSW—Social Worker	RT—Respiratory Therapy
NSG—Nursing	SLP—Speech Language Services
NUT—Nutritional	



Office for the Aging/Office of Continuing Care

Lewis County	315-376-6313
Madison County	315-697-5700
Oneida County	315-798-5456
Oswego County	315-349-3484

Personal Response System

Philips Lifeline	1-800-543-3546
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Reproductive Health Clinic

Mohawk Valley Perinatal Network	315-732-4657
Planned Parent Hood	315-337-8584 315-724-6146

Respiratory Vendors

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Capital Oxygen Service	800-270-0444
Lincare	315-793-8341
Mohawk Medical Supply	315-866-3700
Mohawk Valley Home Care	315-624-4660
NYS Smoker's Quit Line	866-697-8487
Nunn's Home Medical Equipment	315-339-4084
Tri County Home Care Services	315-336-3322
Upstate Home Care Services	315-853-1280

Substance Abuse

Addiction Crisis Center	315-735-1116
Alcoholics Anonymous-Rome	315-210-6644
Alcoholics Anonymous 24 hour Access Line	1-800-313-9626
Community Recovery Center**	315-334-4701
Insight House	315-724-5168

^{**} Rome Health Affiliation



Support Groups & Other Resources

ACR Health	1-800-475-2430
Alzheimer's Association	1-800-272-3900
American Cancer Society	1-800-227-2345
American Lung Association	1-800-586-8252
American Red Cross	315-336-0030
Arthritis Foundation	1-800-870-1771
Central Association for the Blind	315-797-2233
Cystic Fibrosis Foundation	1-800-951-4422
Epilepsy Foundation	1-800-724-7930
Gamblers Anonymous	1-888-424-3577
Health Friends	315-724-0988
Lupus Foundation	866-258-7874
Multiple Sclerosis Association	1-800-532-7667 Ext.154
Parkinson's Support Group	1-800-327-4545
Resource Center for Independent Living	315-797-4642
Short Circuit (Ostomy Support Group)	315-798-8345
Traumatic Brain Injury Support Group	1-877-810-2100
United Cerebral Palsy	315-533-1150
YWCA Domestic and Sexual Violence Services	315-797-7740

Transportation

AmCare Ambulance	315-339-5600
Birnie Bus Service [Wheelchair Van]	315-336-3950
Call-A-Bus	Rome 315-336-5310 Utica 315-797-7830
Capital District Medical Transportation	315-732-1400
Resource Center for Independent Living	315-797-4642
RSVP (Retired Seniors Volunteers Program	315-223-3973
Volunteer Center for the Mohawk Valley	315-735-4463



Behavioral Health Services

Beacon Center: Herkimer	210 South Main Street Suite A Herkimer, New York 13350	315-717-0189
Beacon Center: Rome	303 West Liberty Street Suite 2 Rome, New York 13440	315-367-1290
Beacon Center: Utica	1508 Genesee Street Suite 1 Utica, New York 13502	315-366-4100
Catholic Charities: Rome	199 West Dominick Street Rome, New York 13440	315-337-8600
Family Counseling Service	201 Cedar Street Oneida, New York 13421	315-280-0400
Herkimer County Department of Mental Health	301 North Washington Street Suite 2470 Herkimer, New York 13350	315-867-1465
Insights Of Helio Health	500 Whitesboro Street Utica, New York 13502	315-724-5168
Madison County Department of Mental Health	138 North Court Street Wampsville, New York 13163	315-366-2327
McPike Addiction Treatment Center	1213 Court Street Utica, New York 13502	315-738-4465
Neighborhood Center: Rome	199 West Dominick Street Suite 2 Rome, New York 13440	315-272-2736
Neighborhood Center: Utica	628 Mary Street Utica, New York 13502	315-272-2600
New Hartford Psychiatric Services	238 Oriskany Blvd. Whitesboro, New York 13492	315-768-1781
Oneida County Department of Mental Health	800 Park Avenue 9th Floor Utica, New York 13501	315-768-3660

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Behavioral Health Services: (Continued)

Oneida County Department of Social Services - Utica Office	800 Park Avenue Utica, New York 13501	315-798-5700
Oneida County Department of Social Services - Rome Office	300 West Dominick Street Rome, New York 13440	315-356-6506
Pros Clinic of Oneida	1099 North Side Shopping Center Oneida, New York 13421	315-363-2451
Rome Clinic	227 West Dominick Street Rome, New York 13440	315-336-6230
Rome VA Clinic	125 Brookley Road Suite 510 Rome, New York 13441	315-334-7110
York Street Clinic	1400 Noyes Street Utica, New York 13502	315-738-4440

Community Support After Stroke:

Joe Nierko Foundation In Person Meeting	Catholic Church of Saint John The Baptist 210 East Dominick Street Rome, New York 13440 5:30-7:30pm	315-533-6467
MVHS Stroke Support Group Hybrid Group	MVHS Rehabilitation and Nursing Center: Community Room 1650 Champlin Ave, Utica 13502 2nd Wednesday of month 6:00-7:00pm	https://zoom.us Meeting ID: 93093437949 Passcode: U0XdKY
SUNY Upstate Hospital Stroke Support Online Group	3rd Thursday of month 5:00-6:30pm	https://upstate.zoom.us/ j/99405730639
Stroke Family Warmline	American Stroke Association Team Member Call 8:00am-5:00pm Central Time Monday-Friday	1-888-4-STROKE (1-888-478-7653)

^{**} Rome Health Affiliation



Short-Term Rehabilitation/Long-Term Care

Rome Health Residential Health Care Facility**	1500 N. James Street Rome, NY 13440	315-338-7305 Fax: 315-338-7281
Alpine Rehabilitation and Nursing Center	755 East Monroe Street Little Falls, New York 13365	315-823-1001
Bethany Gardens	800 W. Chestnut Street Rome, NY13440	315-339-3210 Fax: 315-339-1293
Betsy Ross Nursing Home	1 Elsie Street Rome, NY 13440	315-339-2220 Fax: 315-709-0017
Colonial Park Rehab & Nursing Center	950 Floyd Ave Rome, NY13440	315-336-5400 Fax: 315-336-3314
Eastern Star	1400 Utica Street Oriskany, NY 13424	315-736-9311 Fax: 315-736-3047
Folts Brook	104 N. Washington Street Herkimer, NY 13350	315-866-6964 Fax: 315-866-6378
Grand Nursing Home	295 W. Main Street Illion, NY 13357	315-895-4050 Fax: 315-574-0059
Lutheran Home	108 Utica Road Clinton, NY 13323	315-235-7131 Fax: 315-235-7390
Masonic Home	2150 Bleeker Street Utica, NY 13501	315-798-4850 Fax: 315-798-4933
MVHS Rehab & Nursing Center	1650 Champlin Ave Utica, NY 13502	315-624-8600 Fax: 315-624-8733
Oneida Center For Rehab & Nursing	1445 Kemble Street Utica, NY 13502	315-732-0100 Fax: 315-266-1310
Oneida Healthcare Extended Care	323 Genesee Street Oneida, NY 13421	315-361-2018 Fax: 315-361-2339
Presbyterian Home & Rehab	4290 Middle Settlement Road New Hartford, NY 13413	315-797-7500 Fax: 315-797-3275

^{**} Rome Health Affiliation



Short-Term Rehabilitation/Long-Term Care

Sitrin Home	2050 Tilden Ave New Hartford, NY13413	315-797-3114 Fax: 315-624-0475
Sunset Nursing & Rehab Center	232 Academy Street Boonville, NY13309	315-942-4301 Fax: 315-942-5994
The Centers at St. Camillus	813 Fay Road Syracuse, New York 13219	315-488-2951
The Grand at Chittenango	331 Russell Street Chittenango, New York 13037	315-687-7255
The Grand at Rome	801 N. James Street Rome, NY 13440	315-533-1600 Fax: 315-337-7359
The Grand at Utica	1657 Sunset Ave Utica, NY 13501	315-797-7392 Fax: 735-5331
The Pines at Utica Center for Health & Rehabilitation	1800 Butterfield Avenue Utica, New York 13501	315-797-3507 Fax: 315-368-0366
Utica Rehabilitation & Nursing Center	2535 Genesee Street Utica, NY13501	315-797-1230 Fax: 315-624-0966
Valley Health Services	690 W. German Street Herkimer, NY 13350	315-866-3330 Fax: 315-866-6546
Waterville Residential Care	220 Tower Street Waterville, NY 13480	315-841-4156 Fax: 315-841-8856

^{**} Rome Health Affiliation



Assisted & Senior Living Facilities

Brookdale Clinton Senior Living, Alzheimer & Dementia Care	115 Brookside Road Clinton, NY 13323	315-859-1947 Fax: 315-859-1949
Lutheran Home Adult Home	110 Utica Street Utica, NY 13323	315-235-7142
Masonic Home Adult Residential At Wiley Hall	1250 Bleecker Street Utica, NY 13501	315-798-4847
Oneida Center Assisted Living	1445 Kemble Street Utica, NY 13502	315-732-0100
Presbyterian Home & Services	4290 Middle Settlement Road New Hartford, NY13413	315-797-7500
Sitrin Health Care Center	2050 Tilden Ave. New Hartford, NY 13413	315-797-3114
The Terrace at Woodland	8299 Turin Road Rome, NY13440	315-336-0307 Fax: 315-336-0338
Valhaven Assisted Living	128 Main Street Camden, NY13316	315-245-1520 Fax: 315-245-4764
Willow Park Assisted Living	1550 Herkimer Road Utica, New York 13502	315-732-2257 Fax: 315-733-8944



2-1-1 is now available in the Mohawk Valley 24 hours a Day For Additional Information about Health & Human Service Agencies in Madison, Oneida & Herkimer County Just Dial 2-1-1

